

642 LCD Keypad



User Manual



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1.0 Introduction

Thank you for selecting the Esprit security system from Paradox Security Systems. The Esprit line of security systems brings together reliable, yet simple products that offer state-of-the-art security options. These options enable you to customize many of the advanced features through a straightforward keypad interface.

The Esprit system reports a wide range of status conditions to the monitoring station. Automatic test reports can also be sent to the monitoring station to ensure that your system is functioning properly. We recommend that such tests be conducted regularly. Consult your alarm system installer for instructions.

All of the actions performed in your security system will be executed and displayed through the keypad. We recommend that you read this manual thoroughly and have your installer explain basic system operation to you.

1.1 Legend

Throughout this book there are icons to represent points of interest. The following are used:

= to indicate notes or reminders.



= to indicate a warning or caution.

[KEY] = to indicate a button on the keypad.

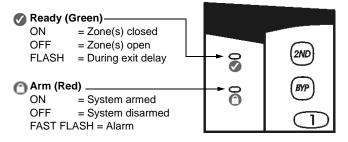
2.0 Basic Operation

Many of the features in your system must be enabled by your installer. If the feature is not programmed, the keypad will emit a rejection beep and the action will be canceled.

2.1 Keypad Indicator Lights

The state of each light on the Esprit 642 keypad represents a specific condition in your system as shown in Figure 2.1.

Figure 2.1: Keypad Indicator Lights



2.2 Visual Feedback

Everything you need to know about your security system is displayed on the Esprit 642 keypad. The zones in your security system are immediately identified and important messages regarding system status appear on the screen.

When zone status is normal, the LCD display will read: system ready. If any zones are open, the display will

read: $z \circ nes \circ open$. While the display will automatically show which zones are open, you can also press the [\blacktriangle] or [\blacktriangledown] keys to view a specific zone.

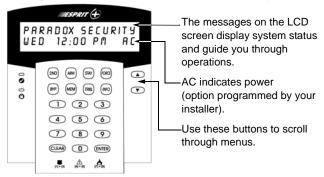


Figure 2.2: Overview of Esprit 642 LCD Keypad

2.3 Auditory Feedback

Every time you press a key the system will emit a beep. This sound affirms that you have made an entry. When you enter information on the keypad, it will guide you with these tones to communicate acceptance or rejection of your entries. You should be familiar with the following keypad beep tones:

• **Confirmation Beep**: when an operation (i.e. arming/ disarming) is successfully entered on the keypad or when the system switches to a new status/mode, the keypad sounder will produce an intermittent beep tone (four short beeps). • **Rejection Beep**: when the system reverts to its previous status, or when an operation is incorrectly entered on the keypad, the sounder will emit a continuous beep tone (beeeeep).

2.4 Info List

Your installer can program the control panel to include important information such as emergency numbers, tips, or notes. This information will be saved even after a total power loss.

How do I view the Info List?

- 1. Press the [INFO] key.
- 2. Use the [A] or [V] keys to scroll through the info list.
- 3. Press the [CLEAR] key to exit.

3.0 Access Codes

Access codes are personal identification numbers that allow you to enter certain programming modes and arm or disarm the system. In addition to the Master Code, the Esprit control panel can be programmed to accept up to 48 user codes, each with a unique access code.



Avoid programming simple or obvious access codes, such as your telephone number, address, or codes like 1234.

3.1 User Codes

Your installer will program the panel to accept four- or six-digit access codes and will assign code definitions to all user codes. The Master Code (default: 474747) and user codes are identified by a two digit code number, where code numbers 01-48 represent access codes 1-48 and code number 00 represents the Master Code. To create or modify access codes please see *Programming Access Codes* on page 6 and *Deleting an Access Code* on page 7.

3.2 Duress Code

The last user code (code number 48) can be programmed as a Duress code. If you are forced to arm or disarm your system under threat, you can enter this access code to produce a silent alarm at the monitoring station. Check with your installer to see if this option is enabled on your system.

3.3 Programming Access Codes

How do I create an access code?

The Master Code or User Code 01 must be used to enter programming mode in order to create access codes.

- 1. Press the [ENTER] key. The display will briefly read: enter code to programming mode.
- 2. Enter the [MASTER CODE] or [USER CODE 01] in order to create access codes. The display will read: Programming mode section.
- 3. Enter a two digit code number (00 to 48). The display will read: programming in process. This message remains until you have entered a valid access code.
- 4. Enter a four- or six-digit access code. A valid entry will return the programming mode section message.
- 5. Return to step 3 to include additional entries or press [CLEAR] to exit.



3.4 Deleting an Access Code

How do I delete an access code?

- 1. Press the [ENTER] key. The display will briefly read: enter code to programming mode.
- 2. Enter the [MASTER CODE] or [USER CODE 01] in order to delete access codes. The display will read: programming mode section.
- 3. Enter the code number you wish to delete (01-48). The display will read: programming in process.
- 4. Press the **[2ND]** key and then the **[ENTER]** key. This will delete the code. The display will read:

programming mode section.

5. Return to step 3 to delete additional entries or press [CLEAR] to exit.

4.0 Arming & Disarming

For information on how to arm and disarm a partitioned system, please see *Partitioning the System* on page 24.

4.1 Exit Delay

After entering a valid arming sequence, an exit delay timer will provide you with time to exit the protected area before the system arms. The keypad may beep during the exit delay.

4.2 Disarming & Deactivating an Alarm

How do I disarm the security system?

- 1. Enter through the designated entry/exit door. The keypad will beep and begin the entry delay timer.
- 2. Enter your [ACCESS CODE]. The ① light will go off and the keypad will stop beeping.

4.3 Alarm Memory Display

When the system is armed, any security breaches will be recorded and stored in memory. This record contains all alarm situations that occurred within the last arming period. Should there be an alarm recorded the display will read: zone(s) memory [mem] to view.

How do I view the memory record?

- 1. Press the **[MEM]** key to view the list of zones that were breached during the last arming period. The system will display the zone(s) that were activated.
- 2. Use the [] or [V] keys to scroll through the record.
- 3. Press the [CLEAR] key to exit.



Pressing the **[CLEAR]** key will only erase the display message and will not erase the memory contents. Arm or disarm to erase the memory contents.

4.4 Regular System Arming

The keypad's green \oslash light must be on in order to regular arm the system. This light will only illuminate if all zones are closed. The LCD display will read: system ready. All doors and windows must be closed and there can be no movement in areas monitored by motion detectors. If the green \oslash light is not on, the LCD will display a sequential list of any zones that are open.

How do I Regular arm the system?

- Enter your [ACCESS CODE] when the Ø light is on. The display will read: system in exit during which the Ø light will flash.
- 2. After the exit delay, the display will read: full ar med, indicating that the system is armed.

4.5 Stay Arming

Stay arming allows you to remain in the protected area while partially arming the system. You may choose to have entry/exit points such as doors, windows, and basement areas protected, while other interior zones within the home will be ignored.

How do I Stay arm the system?

- 1. Press the [STAY] key. The display will read: enter code to stay arm system.
- 2. Enter your [ACCESS CODE]. The display will read: system in exit. The S light will flash followed by a confirmation beep. The display will read: stay armed.

4.6 Fast Exit

This feature allows you to leave a perimeter that is already armed in Stay mode and have the system rearm itself. You can set the system to rearm itself into one of two modes: Stay mode or Regular mode. The system will arm after the exit delay has expired.

How do I rearm in Stay arming mode?

- 1. With the system already Stay armed, press and hold the [STAY] key. The display will read: system in exit.
- 2. The system will switch to exit delay mode (LED flashes). At the end of the exit delay period, the system will return to Stay arming mode.

How do I rearm in Regular mode?

- 1. With the system already Stay armed, press and hold the [ARM] key. The display will read: system in exit.
- 2. The system will switch to exit delay mode (LED flashes). At the end of the exit delay period, the system will rearm in Regular arming mode.

4.7 Instant Arming

Instant arming allows you to know immediately when an entry point has been opened, instead of having an entry delay.

How do I Instant arm the system?

After Stay arming and during the exit delay, press and hold the **[STAY]** key until you hear a single beep. This switches any delayed zones to "instant" zones.

4.8 Force Arming

Force arming enables you to rapidly arm the system without waiting for all the zones in the system to close. Force arming is commonly used when a motion detector is protecting the area occupied by a keypad.



The fire zone cannot be force armed.

How do I Force arm the system? 1. Press the [FORCE] key. The display will read: enter code to force arm system. 2. Enter your [ACCESS CODE]. The display will read:

system in exit. The 🖉 light will flash indicating the exit delay. After the exit delay the display will read: full armed.

4.9 Manual Bypass Programming

This feature allows you to deactivate (ignore) specific zones the next time you arm the system. Once armed and then disarmed, the zones are no longer bypassed. For example you may wish to bypass certain zones when workers are renovating part of your establishment.



The fire zone cannot be bypassed.

4.10 Bypass Recall

Use the Bypass Recall feature to bypass the same zones that were bypassed previously at the touch of a button.

How do I manually bypass a zone?

- 1. Press the [BYP] key. The display will read: enter code to bypass zones.
- 2. Enter your [ACCESS CODE]. The display will read: enter zone [] to bypass.
- 3. Enter the 2-digit number of the desired zone or use the [▲] or [▼] keys to scroll through the zones and press the [BYP] key to change the status of the selected zone (bypassed or normal).
- 4. Return to step 3 to select other zones.
- 5. Press the **[ENTER]** key to save and exit or press the **[CLEAR]** key to exit without saving.

How do I enable the Bypass Recall function?

- 1. Press the [BYP] key.
- 2. Enter your [ACCESS CODE]. The display will read: Enter Zone [] To Bypass.
- 3. Press the [BYP] key.
- 4. Press the **[ENTER]** key to confirm your entry.

4.11 One-Touch Arming

One-Touch arming allows you to arm the system using a single key without using an access code. These features must be enabled by your installer.

4.11.1 One-Touch Regular Arming

This method will arm all zones in the system.

How do I Regular arm?

With the 🕥 light on:

Press and hold the [ARM] key. The keypad will emit a confirmation beep and display: system in exit. The light will flash followed by a confirmation beep. The display will read: full armed.

4.11.2 One-Touch Stay Arming

Refer to *Stay Arming* on page 10 for a full explanation of this feature.

How do I Stay arm?

Press and hold the **[STAY]** key. This will automatically Stay arm the system. After the exit delay, the display will read: stay armed.

4.12 Keyswitch/Push-Button Arming

Your system can include a keyswitch or push button, which can be used to arm or disarm the system instead of using a

code. If an alarm is generated in your system, or in another rare instance, you may have to disarm the system using the keypad. Consult your installer for more information.

4.13 Timed Auto-Arming

Your installer can program your panel so that you can set a specific time during the day when the system will arm itself. In this mode, all protected zones and detection devices must be closed before arming can occur.

How do I Auto-Arm?

- 1. Press the [ENTER] key.
- 2. Enter the [MASTER CODE] or [USER CODE 01]. The display will read: Programing Mode Section.
- 3. Press the [9] key. The display will read: Auto-Arming Time Time =.
- 4. Enter the time (ask your installer whether your keypad is configured for 12- or 24-hour time).
 - If the keypad is configured for international time, enter the time using the 24-hour clock (i.e. 4:05 p.m. = [1][6][0][5]) and then proceed to step 6.
 - If the keypad is configured for U.S. time, enter the time using the 12-hour clock and then proceed to step 5.
- 5. Press the [1] key to set the time in a.m. or the [2] key to set the time in p.m..
- 6. Press the [CLEAR] key to exit.

4.14 No Movement Automatic Arming

Your installer can program your panel to send a report and/or arm the system if the system is not armed and there is no zone activity for a pre-programmed amount of time. For example, you can use this feature when supervising the elderly, individuals with chronic health problems or a person living alone.

4.15 Fire Alarms

In the event of a fire alarm, the bell/siren will operate in pulse mode. To silence/reset a fire alarm, enter a valid access code. In case of fire follow your evacuation plan. If there is no fire condition, contact your monitoring company to avoid an unnecessary response.

4.15.1 Fire Safety in the Home

Reasonable fire safety can be achieved following a three point program:

- 1. Minimizing fire hazards.
- 2. Providing a fire warning system.
- 3. Having and practicing an escape plan.

4.15.2 Minimizing fire hazards

The three primary fire hazards are:

- 1. Smoking in bed.
- 2. Leaving children home alone.
- 3. Cleaning with flammable liquids such as gasoline.

4.15.3 Providing a fire warning system

Household fires are especially dangerous at night. Fires produce smoke and harmful gases that can overcome sleeping occupants. In order to effectively warn against fire, smoke detectors should be installed near each sleeping area or bedroom. In addition, a detector should be present on each additional story of the family living unit, including basements.

4.15.4 Having and practicing an escape plan

Often there is little time between the detection of a fire and succumbing to its hazardous effects. This may occur within two or three minutes upon detection of a fire. Advance warning of a fire may be wasted unless the family has planned in advance for a rapid exit from their residence.

Plan and practice for fire conditions with the focus on rapid exit from the residence. Drills should be held so that family members know what to do. Each person should plan an alternative escape route (such as a bedroom window) should the bedroom doorway become inaccessible.

4.15.5 Provision for the Disabled

In special circumstances where the life and safety of certain occupant(s) depends upon prompt rescue by others, the fire system provides a means of prompt, automatic notification to those who are depended upon for the rescue.

5.0 Additional Features

Several keypad features can be programmed directly by you, without the help of an installer.

5.1 Chime Zone Selection

A Chime Zone advises you when a specific zone is opened by emitting a rapid intermittent beep tone.

How do I Chime a zone?

- 1. Press and hold the [9] key. The display will read: chime zone [] enter number.
- Enter the 2-digit number of the desired zone or use the [▲] or [▼] keys to scroll through the zones and press the [2ND] key to change the status of the selected zone (chimed or un-chimed).
- 3. Return to step 2 to chime additional zone(s).
- 4. Press the [CLEAR] key to exit.

5.2 Keypad Muting

The keypad can be programmed so that it does not emit audible sounds, including Chimed zones. During Muting, the keypad will only emit a confirmation beep, rejection beep, or beep when a button is pressed.

How do I enable/disable Keypad Muting?

Press and hold the **[CLEAR]** key for 3 seconds. A confirmation beep indicates that the Keypad Muting feature has been enabled. A rejection beep indicates that the Keypad Muting feature has been disabled.

5.3 Panic Alarms

If you wish to signal a panic situation, your installer can program three panic zones on your keypad. You may ask your installer to program panic zones that will generate alarms (sirens or bells) or silent alarms. Both alarms are able to generate and send reports directly to your monitoring station.

The panic zones can also communicate specific messages to your monitoring station. For example, you could press the panic sequence to call the police or the fire department. Ask your installer for the exact definition of your system's panic alarms.

How do I use panic alarms?

Press and hold the two selected keys to generate an alarm. The display will read: alarm.

- [1] and [3] will generate a panic signal
- [4] and [6] will generate a medical alarm signal
- [7] and [9] will generate a fire alarm signal

5.4 Setting Time and Day

How do I set the panel time and day?

- 1. Press the [ENTER] key. The display will read: enter code to programming mode.
- 2. Enter the [MASTER CODE] or [USER CODE 01]
- 3. Press the [MEM] key. The display will read: Setup time time =.
- 4. Enter the time (ask your installer whether your keypad is configured for 12- or 24-hour time).
 - If the keypad is configured for international time, enter the time using the 24-hour clock (i.e. 4:05 p.m. = [1][6][0][5] and then proceed to step 6.
 - If the keypad is configured for US time, enter the time using the 12-hour clock and then proceed to step 5.
- 5. Press the [1] key to set the time in a.m. or the [2] key to set the time in p.m..
- 6. Use the $[\blacktriangle]$ or $[\triangledown]$ keys to select the day.
- 7. Press the [ENTER] key to save your entry. The display will briefly read: programming in progress and then programming mode section.
- 8. Press the [CLEAR] key to exit.

5.5 Quick Function Keys

Several control panel features can be programmed quickly on the keypad. The monitoring station or installer may ask you to perform some of these functions.

How do I enter Key Access Programming Mode?

- 1. Press the [ENTER] key.
- 2. Enter the [MASTER CODE] or [USER CODE 01].
- 3. Press the key that corresponds to the feature you wish to activate (see Table 1).
- 4. Press the [ENTER] or [CLEAR] key to exit.

Table 1

[TRBL]	Call PC via Telephone . The display will read: cal + to PC. This will initiate communication to the monitoring station computer. Your installer will indicate when this must be used.
[FORCE]	Answer PC. The display will read: answer PC. This will initiate modem communication between your system and a monitoring station. Your installer will indicate when this must be used.
[STAY]	Hang Up . This will cancel modem communication between your system and the monitoring station computer. Your installer will indicate when this must be used.
[9]	Auto-Arming Time Programming (see section 4.13 on page 15).
[мем]	Panel Time and Day. (see section 5.4 on page 20).

[BYP]	Test Report . If programmed by your installer, this feature will send a test report code to the monitoring station. Your installer will indicate when
	feature will send a test report code to the
	monitoring station. Your installer will indicate when
	this must be used.

5.6 Keypad Settings

You can modify the keypad settings to suit your needs.

How Do I Adjust the Keypad Settings?

- 1. Press and hold the [6] key.
- 2. Choose an option.
 - Backlight: the keypad's light (7 is the brightest)
 Contrast: character intensity (7 is the lightest)
 Scroll speed: the scroll speed (1 is the fastest)
- 3. Use the [▲] or [▼] keys to modify.
- 4. Press the **[ENTER]** key to save your choice and return to step 2 or press the **[CLEAR]** key to return to step 2 without saving your choice.

5.7 Event List

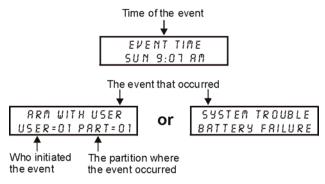
Your control panel will create a buffer which contains a record of all system activities including the time and day. This event list will be saved even after a total power loss.

How do I view the event list?

- 1. Press the [MEM] key.
- 2. Press the [INFO] key to view the event list. The display will read: event time.
- 3. Use the $[\blacktriangle]$ or $[\blacktriangledown]$ keys to scroll through the event list.
- 4. Press the [CLEAR] key to exit.

Each event generates two event screens (see Figure 5.1). Once you enter the event list, the time and the day the event occurred and what event occurred will scroll on the screen. As you press the $[\mathbf{V}]$ key, the next pair will scroll onto the screen.

Figure 5.1: Example of Event Screens



5.8 Partitioning the System

Depending on your needs, your installer can program your panel to recognize and control two separate areas (System A and System B) by activating the system's partitioning feature. Access codes can also be programmed to arm/disarm one system or both systems simultaneously.

You can use partitioning in installations where shared systems are more practical, such as office/warehouse buildings, or apartment/condominium complexes. For more information, see *Arming a Partitioned System* on page 24.

5.8.1 Arming a Partitioned System

Zones can be divided into two systems. Based on your requirements, the installer designates which zones belong to System A or System B, both systems (dual area), or are not given assignment (common area). A zone belonging to a dual area is armed if either System A or System B is armed, and disarmed only when both systems are disarmed. A zone belonging to a common area is armed only when both systems are armed and disarmed if either System A or System A or System B is disarmed.

The installer must program the required access code definitions. These definitions determine which access codes can arm System A, as well as which codes can arm System B. Codes can also be given access to both systems.

5.8.2 Arming Both Systems Simultaneously

If your code has access to both systems:

How do I arm Systems A and B simultaneously?

Enter your [ACCESS CODE]. The *S* light will begin to flash and the exit timer will begin to countdown. The display will read: A+B Ar med.

5.8.3 Arming System A and B Separately

If your Access Code has access to System A:

How do I arm System A?

- 1. Press the [STAY] key.
- 2. Enter your [ACCESS CODE]. The 🖉 will flash and the exit timer will begin to count down. The display will read: system in exit. After the exit delay the display will read: a Armed.

If your Access Code has access to System B:

How do I arm System B?

- 1. Press the [FORCE] key.
- 2. Enter your [ACCESS CODE]. The 🖉 will flash and the exit timer will begin to count down. The display will read: system in exit. After the exit delay the display will read: Barmed.

5.8.4 Disarming System A and B Separately

If your access code has access to System A:

How do I disarm System A?

- 1. Enter through the designated entry/exit door. The keypad will beep and begin the entry delay timer.
- 2. Press the [STAY] key.
- 3. Enter a valid [ACCESS CODE].

If your access code has access to System B:

How do I disarm System B?

- 1. Enter through the designated entry/exit door. The keypad will beep and begin the entry delay timer.
- 2. Press the [FORCE] key.
- 3. Enter a valid [ACCESS CODE].

5.9 Testing & Maintenance

We recommend that you test your system once a week. Contact your monitoring station before and after testing.

How do I test the system?

With the system disarmed and the 🧭 light on:

- 1. Walk in protected areas to activate motion detectors. The display should read: zone open.
- 2. Open and close protected doors and windows. The display should read: zone open.

Your installer can advise you of the best way to test your particular system.

5.9.1 Fire Alarm Testing

Do not use flame or any kind of burning materials to test your fire detection devices. Contact your alarm installer for safe ways to test your system.

5.9.2 System Maintenance

With normal use, you system requires no maintenance other than regular testing. We recommend that the backup battery be changed every three years.

6.0 Trouble Display

The screen can display several trouble conditions. When trouble conditions occur, the display reads: system trouble. If programmed by your installer, the keypad sounder will beep. Only the troubles that are relevant to you are listed below. If a trouble appears and it is not listed below, call your monitoring station to come service the system.

How do I access the Trouble Display?

- 1. Press the [TRBL] key.
- Use the [▲] or [▼] keys to view the trouble(s). See the corresponding explanation from the Trouble List. If no repair instructions are given, call your monitoring station for repairs.
- 3. Press the [CLEAR] key to erase troubles in memory and exit.

Trouble List

No Battery/Low battery

If the battery is not connected to the panel, the display will read: trouble O1 battery failure. The battery connected to the panel should be replaced, because it can no longer provide adequate backup current in the event of a power failure.

Power Failure

If AC power is not being supplied to the control panel and/or the power supply is unable to charge the battery. The LCD display will read: trouble 02 AC fail ure.

Bell Disconnect

If a bell/siren is not connected to the bell/siren output, trouble O4 BELL disconnect appears in the display.

Timer Loss

If the system timer is not functioning, usually after a total battery and AC power failure, the LCD display reads throuble 08 timer 10ss. The timer should be reprogrammed after a total power loss. See *Quick Function Keys* on page 20.

Tamper/Zone Wiring Failure

Indicates that there is a wiring problem in a protected zone. The LCD display will read: trouble 09 zone wire fault.

Telephone Line Monitor

If the panel detects telephone line loss, the LCD display will read: trouble 10 telephone line.

Fire Trouble

If the fire zone is cut, the display will read: trouble 11 fire loop.

7.1 Panic Buttons

Keys	Panic Alarm Type		
[1] and [3]	Police or Silent Audible Not Used		
[4] and [6]	Auxiliary or Silent Audible Not Used		
[7] and [9]	Fire or Silent Audible Not Used		

7.2 Zone Checklist

Is this a partitioned system	i? Yes 🗆 🛛 No 🗆
System A =	System B =

Zone # and Description	System A B	Zone # and Description	System A B
01:		05:	
02:		06:	
03:		07:	
04:		08:	

Zone # and Description	System A B	Zone # and Description	System A B
09:		17:	
10:		18:	
11:		19:	
12:		20:	
13:		21:	
14:		22:	
15:		23:	
16:		24:	

Entry Delay 1 is _____seconds. Entry Delay 2 is _____seconds. Exit Delay is _____seconds.

7.3 User Access Code List

User Name	System	User Name	System
01:		16:	
02:		17:	
03:		18:	
04:		19:	
05:		20:	
06:		21:	
07:		22:	
08:		23:	
09:		24:	
10:		25:	
11:		26:	
12:		27:	
13:		28:	
14:		29:	
15:		30:	

User Name	System	User Name	System
31:		41:	
32:		42:	
33:		43:	
34:		44:	
35:		45:	
37:		46:	
38:		47:	
39:		48:	
40:			



For security reasons, write only user names, and not actual access codes.

Other information

_Tel#:	
·	
	and is on
	Tel#:

Warranty

Paradox Security Systems Ltd. ("Seller") warrants its products to be free from defects in materials and workmanship under normal use for a period of one year. Except as specifically stated herein, all express or implied warranties whatsoever, statutory or otherwise, including without limitation, any implied warranty of merchantability and fitness for a particular purpose, are expressly excluded. Because Seller does not install or connect the products and because the products may be used in conjunction with products not manufactured by Seller. Seller cannot guarantee the performance of the security system and shall not be responsible for circumstances resulting from the product's inability to operate. Seller obligation and liability under this warranty is expressly limited to repairing or replacing, at Seller's option, any product not meeting the specifications. Returns must include proof of purchase and be within the warranty period. In no event shall the Seller be liable to the buyer or any other person for any loss or damages whether direct or indirect or consequential or incidental, including without limitation, any damages for lost profits stolen goods, or claims by any other party, caused by defective goods or otherwise arising from the improper, incorrect or otherwise faulty installation or use of the merchandise sold.

Notwithstanding the preceding paragraph, the Seller's maximum liability will be strictly limited to the purchase price of the defective product. Your use of this product signifies your acceptance of this warranty.

BEWARE: Dealers, installers and/or others selling the product are not authorized to modify this warranty or make additional warranties that are binding on the Seller.

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